

ACO BOARD OF DIRECTORS MEETING January 13, 2021 – 5:30 PM

The Regular meeting of the ACO Board of Directors was held electronically via WebEx video conference.

1. NOTICE

Notice of this meeting is attached to the official Minutes as EXHIBIT I. The official Agenda for this meeting, as presented for the consideration of the Board, is attached to the Minutes as EXHIBIT II and EXHIBIT III.

2. CALL TO ORDER

There being a quorum present, Chair Santorio requested Dr. Foster to chair the meeting due technical issues. The meeting was called to order by Dr. Foster at 5:30 PM.

3. ROLL CALL:

BOARD MEMBERS

Present: Gino Santorio, President/CEO
Jon Albee
Aldo Calvo, MD
Modesto Gato
Husman Khan, MD
Robert Raggi, MD
Keith Foster, MD

Not Present: Joshua Lenchus, DO
Avinash Persad, MD

Additionally Present: Alan Goldsmith, EVP, Chief Operating Officer; Jerry Del Amo, Deputy, General Council; Brian Kozik, SVP, Compliance and Privacy Officer; Gavin Malcolm, Director, Population Health; Nicholas Ortiz, Sr. Associate, General Council; Lucia Pizano-Urbina, Director, AVP, Focus Arrangements Auditing, Corporate Compliance; David Weisman, VP, Managed Care

4. PUBLIC COMMENTS: None

5. APPROVAL OF ACO MINUTES – (EXHIBIT 11)

Dr. Foster asked for approval of December 9, 2020 ACO Board Meeting Minutes.

MOTION It was *moved*, by Chair Santorio, *seconded* by Dr. Calvo to:

Approve the minutes dated December 9, 2020.

Motion *carried* unanimously.

6. BROWARD HEALTH SYSTEM UPDATE: Mr. Goldsmith reported the following:

- **Testing:** Two testing sites are still open--one for the homeless and the other at Annie L. Weaver. Broward Health has tested over 90,000 members of the community and these sites will continue to remain open.
- **COVID 19:** There was a spike in cases after the holiday and currently, the State is at 10 % and Broward County between 8% and 9%. As the positivity rate increases, there are more admissions in the hospital. In-house patients have increased significantly from a month and a half ago, but still down 42% from the peak in July. This spike has resulted in a strain on the System as the nurses and staff continue to work diligently to provide quality care to our patients. The reason for the strain is traveler nurses are dispersed throughout the country and not as readily available at an affordable rate. Forty nurses have resigned to go be travelers and it is challenging to find nurses to take over those positions. However, we remain optimistic as the vaccine is being administered to the community and to employees helping them from contracting COVID and going out on FMLA.

Since receiving the vaccines from the State a month ago, 3,900 of the staff have taken it and over 1000 have taken the second dose; which is approximately 38% of our workforce.

BH has opened a vaccination site and the Inter Miami soccer stadium in Fort Lauderdale to serve as an anchor site for the county. 750 people are vaccinated in an 8-hour period. When the online registration opened on the BH website, there were 50,000 requests within 12-hours. People are called back and scheduled in the order their request was made. The site can be taken up to 1500 a day if additional staffing and resources are acquired. If the State wanted to provide staffing for a night shift, we could increase to 3000 a day. The State has vaccinated up to 50,000 people a day. Per 1000 capita, BH has vaccinated the second most people in the county and remains to be very active in getting this distributed and communicated to the public through press conferences, ten local news TV stations, Sun Sentinel newspaper (front page), FaceBook and Twitter. Dr. Calvo has talked to the community and communicated to the public what we are doing.

A second satellite site will be launched at the Orthopedic building near BHMC where employees can have two family members, meeting the same criteria, receive the vaccination. This site will run 400 a day.

Our 865 retirees are also being called and having appointments scheduled.

Dr. Calvo provided an update with regards to the monoclonal antibodies stating there has been some success in reducing hospitalizations and on follow up with patients who received the antibodies at BHM and BHMC. We are in the process of making it easier to order for non-staff Broward Health and community physicians.

7. LEGAL: Mr. Del Amo responded to the question brought up at the last meeting by the Board regarding a gap when Mr. Santorio resigns. He reported the ACO bylaws are clear that the president of the district is the president of the ACO, but then provides in the absence or disability of the president or a vice president designated by vote of the Board of Director shall have the powers and shall exercise the duties of the president. General Council recommended the Board to select a Board member to assume the duties of the president until such time as a permanent president is

selected. Mr. Del Amo went on to say the designated president can select a vice president in the event the president is absent. The Board can choose another vice president if the president is unavailable to select a vice president.

Mr. Santorio nominated Dr. Foster as president successor.

MOTION It was *moved*, by Chair Santorio, *seconded* by Dr. Calvo to:

Approve Dr. Foster as president of the ACO until such time a permanent president is selected,

Motion carried unanimously

8. SUBCOMMITTEE UPDATES:

8.1. Clinical Guidelines Committee: Mr. Malcolm reported:

The four guidelines remain in progress because they had to be vetted by coding as we move into the care for older adults, which have very specific components that must be compliant with CMS requirements. The coding was approved, the committee will approve at the next scheduled meeting in February, and they will be brought to the next board meeting for review.

8.2. Clinical Outcomes and Utilization: Mr. Malcolm reported:

The committee meeting was deferred for January 2021, as no new data was received from the payors. Information will be provided at the next meeting. The committee will meet in February on its scheduled date and time.

8.2.1. Payer Quality Reports: None at this time

8.3. Infrastructure & Data Analytics: Mr. Malcolm reported:

The Cost and Utilization module kick off is pushed back until early February. The implementation goal is April. As stated before, the module will provide the infrastructure needed to prepare for the Medicare Shared Savings program. It will also provide dashboards available to senior leadership and the Board on demand for the cost and utilization.

8.4. Patient Engagement: Mr. Malcom reported:

In December, over 7,238, patients were contacted; total contacted 51,742. The call trend per month has been around 7000; however, due to the holidays and staff out with Covid-19, there was a drop off in November. 513 appointments were scheduled over Christmas and New Years'; trending at 500 a month for a total of 4,008 scheduled by the nurse care coordinators and support staff.

Deb Demchar and nine nurse coordinators have been pulled to support Nurse Connect on COVID-19 vaccination scheduling and calls to support this very important initiative.

8.5. Physician Engagement: Mr. Malcom reported:

December was a very good month with seven additional contracts executed bring the total to twenty-seven, and thirteen in process contracting.

As requested, the physician refusal reasons are:

- Active in other ACO
- Concerns regarding payment
- Other-contracting language
- No reason given

9. BOARD MEMBER COMMENTS / OPEN FORUM

Chair Foster asked Denise Tomon for an update on Passageways Onboard.

Ms. Tomon reported: nine licenses have been obtained with the new Onboard contract beginning on February 11, 2021. There is a credit of \$150 for use of the software during our three-month trial period. Cost for the nine licenses under the new contract period is \$2,376. The information in Onboard from the trial period will remain, resulting in a smooth transition. Ms. Tomon has offered her assistance should any board member have questions or concerns while using Onboard.

10. NEXT ACO BOARD MEETING:

Next ACO Board of Director's meeting will be held on February 15, 2021 at 5:30 PM via WebEx.

11. ADJOURNMENT : 6:02 PM

Chair Foster entertained a motion to adjourn.

MOTION It was *moved*, by Chair Foster, *seconded* by Mr. Albee to:

Adjourn the January ACO Board of Directors meeting.

Motion *carried* unanimously.