

MINUTES

North Broward Hospital District Board Of Commissioners
1700 Northwest 49th Street, Suite #150, Ft. Lauderdale, 33309

**QUALITY ASSESSMENT & OVERSIGHT COMMITTEE MEETING
Immediately following the ACO Board of Directors Meeting
September 11, 2019**

1. **NOTICE**

Notice of this meeting is attached to the official Minutes as EXHIBIT I. The official Agenda for this meeting, as presented for the consideration of the Committee, is attached to the official Minutes as EXHIBIT II.

2. **CALL TO ORDER** 10:53 a.m.

Chair Gregoire, asked that a moment of silence be given for the 3,000 victims that perished during 9/11 and the nearly 3000 victims that past as a result of 9/11.

3. **COMMITTEE MEMBERS**

Present: Commissioner Nancy W. Gregoire, Chair
Commissioner Ray T. Berry
Commissioner Stacy L. Angier

Senior Leadership

Additionally Present: Christopher T. Ure/ Commissioner, Gino Santorio/President/Chief Executive Officer, Alan Goldsmith/Chief Administrative Officer, Alex Fernandez/Chief Financial Officer, Linda Epstein/Corporate General Counsel, Jerry Del Amo/Sr. Associate, General Counsel

4. **PUBLIC COMMENTS** None

* Please note, item (6), Approval of Minutes, was heard prior to item (5), Election of Quality Assessment and Oversight Committee Officers.

6. **APPROVAL OF MINUTES**

Approval of the Quality Assessment and Oversight Committee meeting minutes, dated July 24, 2019.

MOTION It was *moved* by Commissioner Angier, *seconded* by Commissioner Berry, to:

Approve the Quality Assessment and Oversight Committee Meeting minutes, dated July 24, 2019.

Motion *carried* unanimously.

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NORTH BROWARD HOSPITAL DISTRICT

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5. ELECTION OF QUALITY ASSESSMENT & OVERSIGHT COMMITTEE OFFICERS

MOTION It was *moved* by Commissioner Berry, *seconded* by Commissioner Gregoire, to:

Appoint Commissioner Gregoire as Chairperson of the Quality Assessment and Oversight Committee for the Board of the North Broward Hospital District.

Motion *carried* unanimously.

MOTION It was *moved* by Commissioner Berry, *seconded* by Commissioner Gregoire, to:

Appoint Commissioner Angier as Vice Chairperson for the Quality Assessment & Oversight Committee for the Board of the North Broward Hospital District.

Motion *carried* unanimously.

7. CONSENT AGENDA

Mr. Barry Gallison, Director of Risk and Quality Management, thanked Commissioner Gregoire for attending the Risk Practice Counsel meeting.

He requested that the committee approve the quarterly reports listed on the Consent Agenda, items 8.1 through 8.10.

MOTION It was *moved* by Commissioner Berry, *seconded* by Commissioner Angier, that:

The Quality Assessment and Oversight Committee approve all items on the Consent Agenda.

Motion *carried* unanimously.

8. QUARTERLY REPORTS CONSENT AGENDA (PowerPoint Slides)

- 8.1. Community Health Services: Healthcare for Homeless
- 8.2. Population Health
- 8.3. Gold Coast Home Health & Hospice
- 8.4. Medicare Mortalities
- 8.5. Environment of Care
- 8.6. Sepsis Prevention
- 8.7. Infection Prevention
- 8.8. Hospital Acquired Pressure Injury
- 8.9. Grievances
- 8.10. Risk Management Regional Reports

9. QUALITY AND SAFETY AGENDA, PowerPoint Slides

9.1. Ambulatory- Physician Practice Update

Mr. Gallison reported on the quarterly results for quality outcomes and utilizations for Broward Health's providers, as referenced below.

- AVMED Medicare Quality Outcomes
- AVMED Utilization
- HUMANA RESULTS (May 2019)
- MY BLUE Quality Outcomes
- MY BLUE Quality Outcomes - Utilizations
- UNITED MEDICARE Quality Outcomes
- COMMUNITY CARE PLAN (CCP)

Mr. Gallison concluded the presentation by providing the action plan for the for the physician practice group.

9.2. Antimicrobial Stewardship

Mr. Dave Lacknauth, Executive Director of Pharmacy Services, reported on the improvements that the antimicrobial management had within the healthcare system. He detailed improvement on pharmacist interventions around antimicrobial stewardships. Mr. Lacknauth also provided an overview of the ASP policy and procedures.

- BHMC ASP Update (decentralized pilot)
- BH ASP Initiatives

9.3. Patient Engagement

In regards to the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) scores from calendar year 2019 to present, Mr. Lee Ghezzi, Sr. Vice President for Quality and Case Management, presented on the Press Ganey indicators for patient engagement and patient experience. Said reports included results for Star Reports, Value Based Purchasing and Leapfrog.

BHMC CMS HSCAHPs CY 2019 TO 08/16/2019

Willingness to Recommend this Hospital
Overall Rating of Hospital
Communication with Nurses
Communication with Doctors
Communication about Medicines
Responsiveness of Hospital Staff

Discharge Information
Care Transition
Clean and Quiet Combined
Cleanliness of Hospital Environment
Quietness of Hospital Environment

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9.4. Readmissions Program

Mr. Gallison presented an overview of the Medicare Readmissions Reduction Program between the years of July 1, 2015 and June 30, 2018. An explanation was given regarding Medicare's 3% at-risk hold back contingent upon performance and the three readmission action plans that were in progress, as seen below.

- Discharge Process
- High Risk Readmissions
- Transitions of Care

In closing, Mr. Gallison shared the potential max penalties at 3% versus actual penalties incurred for 2018 regarding performance.

9.5. Leapfrog Update

Mr. Gallison informed the committee that there were no updates regarding Leapfrog scores and anticipated reporting new data in the following quarter.

10. ADJOURNMENT 11:51 a.m.

MOTION It was *moved* by Commissioner Angier, *seconded* by Commissioner Berry, to:

Adjourn the Quality Assessment and Oversight Committee meeting.

Motion *carried* unanimously.

Respectfully submitted,
Commissioner Stacy L. Angier, Secretary/Treasurer.