

### ACO BOARD OF DIRECTORS MEETING December 2019 and January 8, 2020 – 5:30 PM

The ACO Board of Directors meeting was held on January 8, 2020, at the North Broward Hospital Health District Corporate Spectrum location, 1800 Northwest 49 Street, Suite 110, Fort Lauderdale, Florida, 33309.

#### NOTICE

Notice of the meeting is attached to the official Minutes as EXHIBIT I. The official Agenda for this meeting, as presented for the consideration of the Board, is attached to the Minutes as EXHIBIT II and EXHIBIT III.

#### **1. CALL TO ORDER**

There being a quorum present, the meeting was called to order by Mr. Santorio at 5:30 PM.

#### **2. ROLL CALL**

##### **ACO BOARD OF DIRECTORS**

*Present:* Gino Santorio, President/CEO  
Aldo Calvo, MD  
Keith Foster, MD  
Husman Khan, MD  
Joshua Lenchus, DO  
Jon Albee  
Modesto Gato

*Not Present:* Avinash Persad, MD  
Robert Raggi, MD

##### *Additionally Present:*

Alan Goldsmith, CAO; Brian Kozik, SVP, Compliance & Privacy; Cathy Lebeau, Senior Associate General Counsel; Gavin Malcolm, Director, Population Health; Sophia Mantovanilli, Manager, Clinical Informatics; Lucia Pizano-Urbina, Director, Focus Arrangements Auditing, Corporate Compliance; Mark Sprada/Vice President, Strategy & Clinical Operations; David Weisman, VP, Managed Care

#### **3. CALL TO ORDER DECEMBER 2019 MEETING**

#### **4. APPROVAL OF MINUTES November 13, 2019 (EXHIBIT 11)**

4.1. Mr. Albee proposed corrections to the November 13, 2019 minutes.

**MOTION** It was *moved*, by Dr. Lenchus *seconded* by, Mr. Santorio to:

**Approve the minutes dated November 13, 2019 as amended.**

Motion *carried* unanimously.

## **5. ADJOURNMENT 5:33 PM**

**MOTION** It was *moved* by Mr. Santorio, *seconded* by Dr. Lenchus, to:

**Adjourn the December 2019 ACO BOARD OF DIRECTORS MEETING**

Motion *carried* unanimously.

## **6. CALL TO ORDER**

January ACO Board of Directors meeting called to order by Mr. Santorio.

## **7. INTRODUCTIONS – NEW PARTICIPANTS**

7.1. Sophia Mantovanelli, Manager, Clinical Informatics

7.2. Brian Kozik, Chief Compliance Officer

7.2.1. A new conflict of interest disclosure will be released on January, 20<sup>th</sup> and all members of the board will receive an email with information and instructions on how to complete it.

7.3. Lucia Pizano-Urbina, Director, Focus Arrangements and Audit, Corporate Compliance

7.4. David Weisman, Vice President Managed Care

## **8. SYSTEM UDATES**

Mr. Goldsmith reported on the budget, strategic planning and new decision-making software.

## **9. BROWARD HEALTH TO ACO COST ALLOCATION**

9.1. Mr. Gato shared and reviewed with the group a standard operation procedure between Broward Health and the ACO on cost allocation. Mr. Goldsmith entertained a motion to accept the ACO Cost Allocation procedure.

**MOTION** It was *moved* by Mr. Albee, *seconded* by Mr. Santorio, to:

**Accept ACO Cost Allocation Standard Operating Procedure**

## **10. POPULATION HEALTH MANAGEMENT SAMPLE**

10.1. Mr. Sprada shared ‘Population Health, Community Clinics’ PowerPoint presentation with the group and commented on the improvements with Cerner’s Healtheintent platform, our analytics components and Healthregistries. Dr. Calvo is training our physicians and the physician practice sites on using the registries to improve compliance measures and close care gaps.

10.2. Mr. Sprada explained that every new contract on boarded will include a Data Use Agreement

allowing us to upload claims from that payor into our software to generate reports, whether a Broward Health employed physician or a not, to handle their patient populations.

## **11. COMMITTEE UPDATES**

### 11.1. Clinical Practice Guidelines and Protocols

Dr. Calvo shared an example of Clinical Practice Guideline and Performance Metrics for Breast Cancer Screening that was developed by consensus of a task force of physicians on how to practice in a standardized way. The Guidelines will be built into the physician's EMR and provide reminders and reports sent to physicians in the community.

### 11.2. Quality Oversight and Utilization (deferred until February)

### 11.3. Infrastructure & Data Analytics (deferred until February)

### 11.4. Patient Engagement

11.4.1. Call Center Update: Centralized Call Center went live on Monday, January 6, 2020, with one phone number answered by a live person to assist patients in booking primary care and follow up office visits.

11.4.1.1. By March, Nurse Connect call center will be live with four nurses acting as a triage and all the physician scheduling systems will be accessible

## **12. PROVIDER SERVICES AGREEMENT UPDATE**

12.1. ACO Board member feedback was collected and working with our attorneys, Nelson Mullins, have a final document that will be emailed to the Board. The next step is to work with physicians in Cigna and Florida Blue, getting their documents to have a contract between the ACO and those physicians.

## **13. FLORIDA BLUE CONTRACT UPDATE**

13.1. Florida Blue contract will be effective February 1, 2020 and is 13,000 lives.

## **14. BOARD MEMBER COMMENTS**

No comments.

## **15. ADJOURNMENT : 6:10 PM**

Mr. Santorio entertained a motion to adjourn.

**MOTION** It was *moved* by Mr. Albee, *seconded* by Dr. Calvo, to:

**Adjourn the January ACO Board of Directors meeting.**

Motion *carried* unanimously.